Smappee EV Wall Business

Installation manual

English – 3.02.1 – August 2025

smappee

Document accuracy

The specifications and other information in this document were verified to be accurate and complete at the time of its publication. Due to ongoing product improvement, this information is subject to change at any time without prior notice. For the latest information, see our online documentation: smappee.com/downloads

Table of contents

1 Introduction

Thank you for purchasing this EV Wall charging station for electric vehicles, the smartest charging station.

This installation manual tells you how to install the EV Wall Business. We recommend that you read the contents of this manual carefully, to ensure a safe and proper installation and enable to use all the advanced features of this product to the full.

Intended use

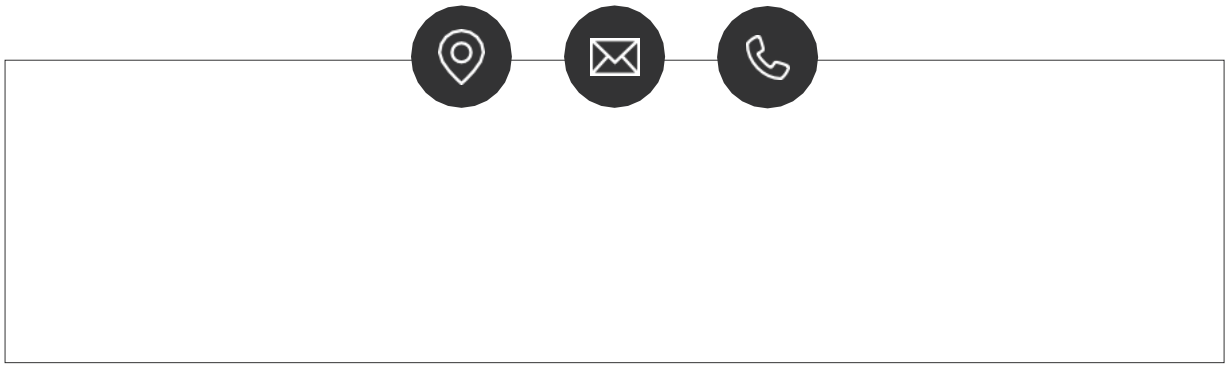
This charging station is designed for charging electric vehicles using either the fixed Type 2 charging cable (if equipped) or a compatible Type 2 charging cable connected to the socket outlet. The use of intermediate adapters or extension cables is not permitted.

Use for any other purpose than EV charging as defined in the IEC 61851-series is not and constitutes misuse of the charging station. Only qualified, trained and authorised persons are allowed to install, maintain and/or repair the charging station and make sure that the technical specifications and installation requirements are met. Incorrect installation and testing of the charging station could potentially damage either the vehicle's battery or the device. Any resulting damage is excluded from the warranty of the device. Any modification that is not in writing confirmed by Smappee will void the warranty. For more information, refer to smappee.com/legal-documents.

Support

Only qualified electricians or equivalent may install the charging station. If you have any questions, please contact your service partner.

Please have the following information ready to hand to speed up the process: Article number and serial number which you can find on the identification label of the charging station.



Should your local distributor be unable to help you, or you have a suggestion for us, you can contact Smappee at: **support@smappee.com**.

Smappee NV
Evolis 104
8530 Harelbeke
Belgium

2 Safety instructions

2.1 Safety warnings and precautions

	WARNING Carrying out activities on this charging station without the relevant knowledge and qualifications can lead to serious accidents and death. Only carry out tasks for which you are qualified and have been fully instructed. Only certified electricians may carry out the installation, which must be in accordance with the national safety regulations. Fully read and follow the safety instructions below before you install, service or use your EV Wall. Incorrect installation, repairs or modifications can result in danger to the user and may void the warranty and liability.

	CAUTION Risk of electric shock. Refer to the accompanying documentation whenever you see this symbol.

Please observe the following safety precautions to avoid potential electric shock, fire, or personal injury:

- Use the correct tools and provide sufficient material resources and protection measures.
- The charging station is, when installed correctly, intended to be used by untrained individuals to exclusively charge their electric vehicle.
- Do not allow children to operate a charging station.
- When a charging station is in use, adult supervision of any children present is required.
- Switch off electrical power supply to your charging station before installation or maintenance work.
- Do not use the charging station if it is damaged or defective.
- Do not immerse the charging station in water or any other liquids.
- Do not expose the charging station to heat, flame or extreme cold.
- Do not attempt to open, repair, or service any parts. Contact Smappee or your service partner for further information.
- Only use the charging station under the specified operating conditions.
- While charging the charging cable must be completely unwound and connected to the electric car without overlapping loops. This to avoid the risk of overheating the charging cable.
- After charging store the charging cable properly so it does not present a tripping hazard. Make sure the charging cable cannot become damaged (kinked, compressed or driven over).
- Do not place any objects on the charging station.

2.2 Maintenance

- Observe the maintenance schedule (page 34).
- Clean the outside only with a dry, clean cloth.
- Do not use abrasive agents or solvents.
- May not be carried out during rain or if air humidity exceeds 95 %.

2.3 Transport and storage

- Disconnect electrical power supply before removing the charging station for storage or relocation.
- Only transport and store the charging station in its original packaging. No liability for damage incurred will be accepted if the charging station is transported in non-standard packaging.
- Store the charging station in a dry environment within the temperature range specified in the technical specifications.

3 Overview of the EV Wall Business

3.1 Models

Article number	EAN	Description
EVWB-332-BR-E-W	5425036932159	EV Wall Business 3-Phase 22 kW Socket
EVWB-332-BSR-E-W	5425036932746	EV Wall Business 3-Phase 22 kW Socket with shutter
EVWB-332-C8R-E-W	5425036932234	EV Wall Business 3-Phase 22 kW Type 2 cable 8m with cable holder
EVWB-332-C8R-E-B	5425036932241	EV Wall Business Black 3-Phase 22 kW Type 2 cable 8m with cable holder

3.2 What's in the boxes

If the EV Wall has a charging cable, there is a Charging cable box attached to the EV Wall box.

EV Wall box

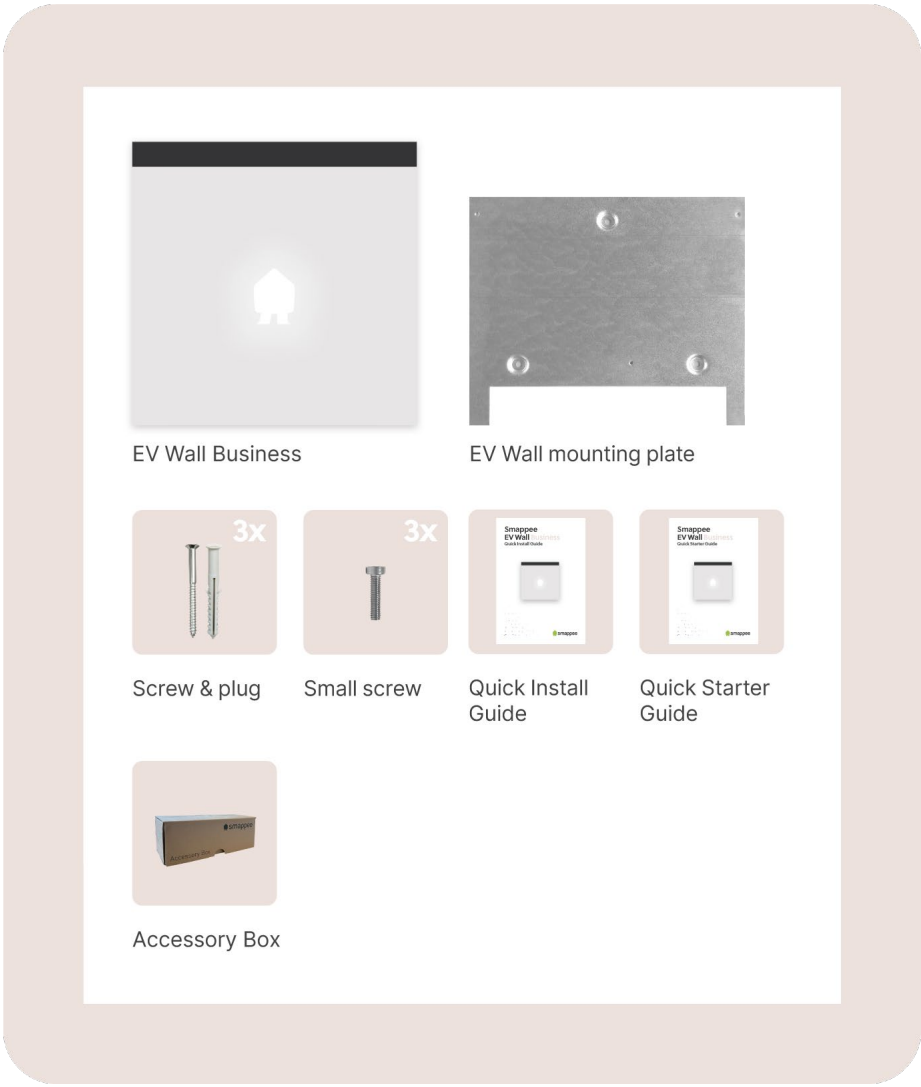


Image 1: Content of the box with the charger

Quantity	Description
1	Smappee EV Wall
1	EV Wall mounting plate
3	Screw and plug (Ø 6 mm x 50 mm)
3	Small screw (M4 x 6 mm)
1	Quick Install Guide
1	Quick Starter Guide with Smart Charge Card and QR code for Scan and charge

Charging cable box

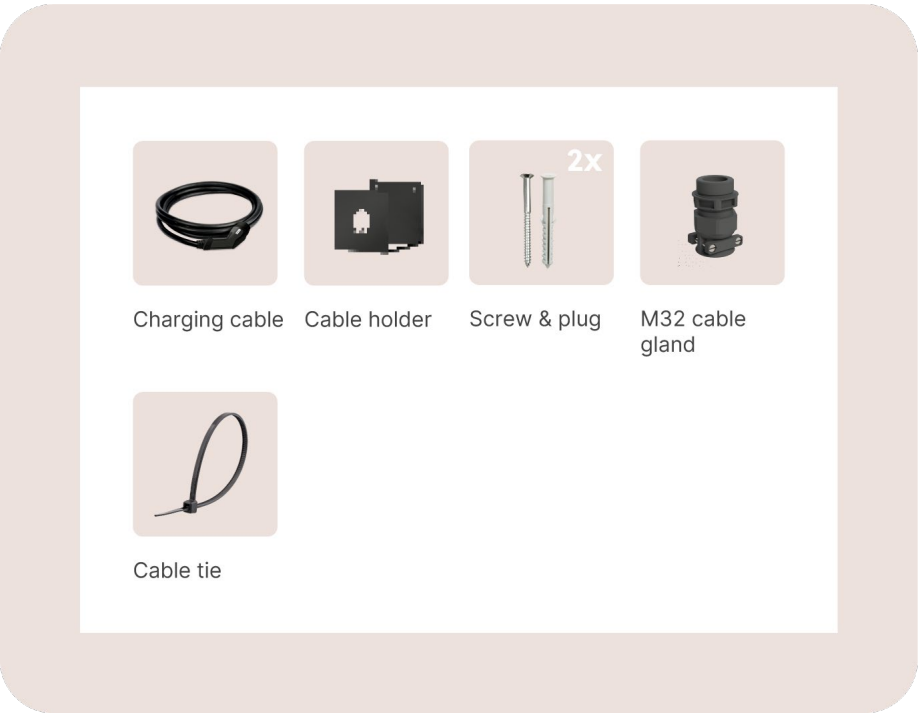


Image 2: Content of the box with the charging cable

Quantity	Description
1	Charging cable
1	Cable holder
2	Screw and plug (Ø 6 mm x 50 mm)
1	M32 cable gland
1	Cable tie for strain relief

3.3 Directional determination

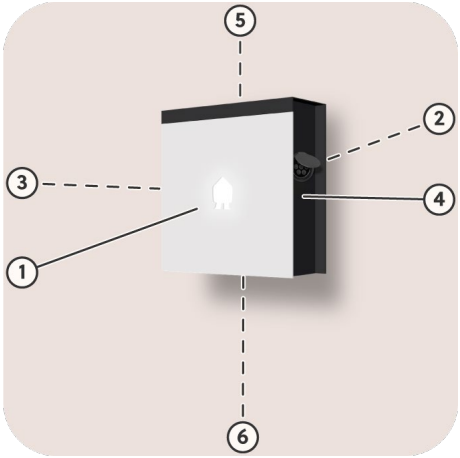


Image 3: Directional determination

Id	Description
1	Front
2	Rear
3	Left
4	Right
5	Top
6	Bottom

3.4 Identification label of the EV Wall

Position of the identification label of the EV Wall

The identification label is on the bottom of the charging station.

Image 4: Position of the identification label

Identification label of the EV Wall

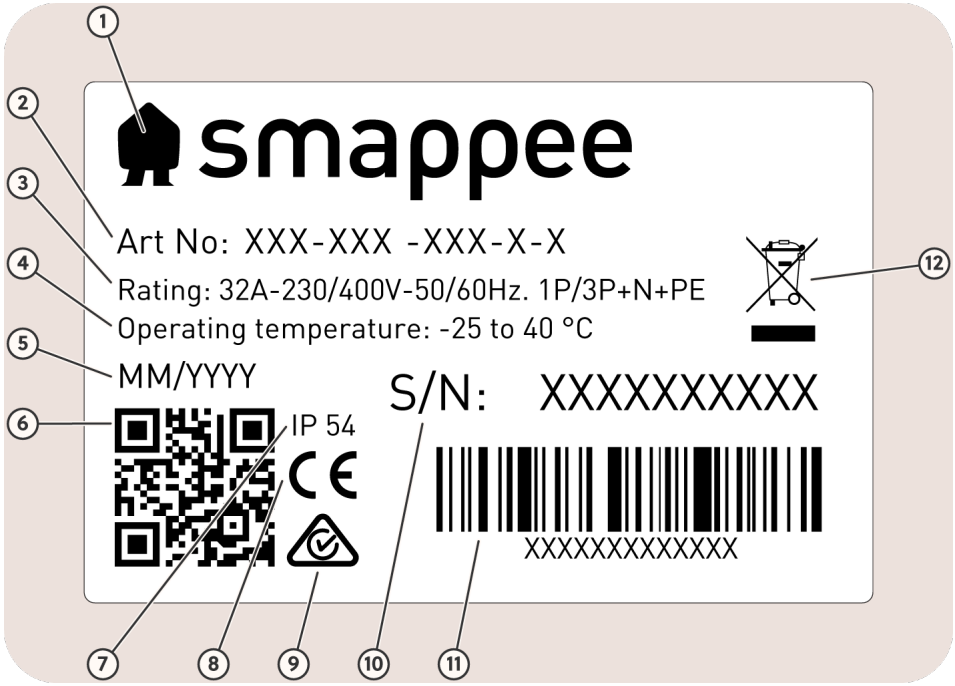


Image 5: Identification label

No.	Description
1	Manufacturer
2	Article number
3	Electrical rating
4	Operating temperature
5	Manufacturing date
6	QR code to scan during configuration of the charging station
7	Ingress protection rating
8	CE
9	RCM
10	Serial number
11	EAN-code
12	Waste disposal symbol

3.5 Technical specifications

Feature	Description	
	Socket	**Type 2 cable**
Physical properties		
Dimensions	300 mm x 300 mm x 110 mm	
Weight (excluding packaging)	7.4 kg	12.4 kg (including cable holder)
Socket	All variants manufactured as of January 31, 2025, have a Type 2 socket with shutter.	N/A
Charging cable	N/A	1 x 8 m
Supply line connection	Terminal block, flexible conductors up to 6 mm² or solid conductors up to 10 mm²	
Stationary / moveable	Fixed installation	
External design	Enclosed assembly	
Mounting method	Wall	
Technical features		
Maximum nominal power	Single-phase connection: 7.4 kVA Three-phase connection: 22 kVA	
Charge mode	Mode 3 (IEC 61851)	
Connection case	Case A and B (Socket) (IEC 61851)	Case C (Fixed cable) (IEC 61851)
Metering	MID metering, certified class B	
Integrated Residual Current Protection	6 mA DC RCM and 30 mA RCD type A [1]	
Required external circuit breaker	1 x 2P (single-phase), 1 x 3P (three-phase) or 1 x 4P (three-phase with neutral) breaker of maximum 40 A, type B or C	
Supported power systems	TN-C, TN-C-S, TT, IT [2]	
Grounding	TN system: PE wire TT system: Independently installed ground electrode < 100 Ohm spreading resistance IT system: connected to a shared reference (common earth) with other metal parts	
Rated voltage (U_N)	230/400 VAC	
Rated insulation voltage (U_i) of a circuit	500 V	
Rated impulse withstand voltage (U_{imp})	4 kV	
Rated frequency (f_N)	50 Hz / 60 Hz	

1 The variant EVWB-332-BSR-E-W manufactured before January 31, 2025, has only a 6 mA DC residual current monitor. It needs a 30 mA residual current device Type A or B (according to local regulations).

2 Caution: not all electric vehicles support the IT system. For 3 x 230 V charging, a voltage transformer might be necessary.

Feature	Description	
	Socket	**Type 2 cable**
Rated current (I_{na})	32 A	
Rated current (I_{nc}) of a circuit	32 A	
Rated peak withstand current (I_{pk})	6 kA	
Rated conditional short-circuit current (I_{cc})	6 kA	
EMC classification	Class B	
Connection method	AC, permanently connected	
Interfaces & Connectivity		
Information status	RGB LED	
Session activation	Plug and charge, Swipe RFID, Scan QR code, optional Pay Station	
Connectivity	Ethernet 100BASE-T, Wi-Fi 2.4 GHz	
Communication protocol	OCPP 1.6 JSON, ready for update to OCPP 2.0	
Certifications and Standards		
Product certification	CE, ACMA	
Standards	IEC 61851-1 (2017), AS/NZS 3820:2020	
Environment		
Enclosure material	Magnelis (housing), aluminium (front plate)	
Enclosure standard colours	RAL 9016 (star white), RAL 7021 (black grey)	
Protection degree	IP 54	
Mechanical impact protection	IK10	
Pollution degree	3	
Electrical safety class	I	
Stand-by use	LED brightness 0%: 2 W LED brightness 100%: 5 W	
Environmental conditions	Indoor and outdoor use	
Operating temperature	-25 °C to 40 °C	
Storage temperature	-25 °C to 60 °C	
Relative humidity	0 % to 95 %, non-condensing	
Maximum installation altitude	0 – 2000 m	
Access	Locations with restricted and non-restricted access	

NOTE

- The operating temperate assumes the ambient temperature of a product delivered in the default enclosure colour RAL 7021 (black grey). Direct exposure to sunlight may have an adverse effect on the temperature range.
- If the product is exposed to lower or higher ambient temperatures, continuous operation cannot be guaranteed. If temperatures exceed the maximum values, the charging station will automatically decrease the charging current to decrease the internal temperature of the charging station. This stabilises the internal temperature and makes it less likely that a charging session will be unexpectedly paused.
- If the product is directly exposed to sunlight, the automated temperature management may automatically start below the maximum ambient temperature. Therefore, wherever possible, avoid exposing the charging station to direct sunlight.
- Where products are exposed to the elements of nature, the enclosure can be subject to gradual aging of the material, which can result in product discolouration over time. Therefore, wherever possible, place the product in a sheltered place to optimise the life of the materials.

4 Preparing the installation

For overload protection or optimised self-sufficiency, additional Smappee Infinity components must be installed to measure the Grid and Solar, Battery or other submetering if applicable.

NOTE

For more information, refer to the Smappee Academy.

The first step is to prepare the physical installation of the EV Wall Business as described in this chapter.

4.1 Installation prerequisites

- Obtain all necessary permits from the relevant local authorities.
- Local regulations may be applicable and can vary depending upon the region or country.
- Make sure that there is sufficient space around the charging station as specified in the IEC 60204-1 standard.

NOTE

When positioning the EV Wall, take into account that the power supply cable and network cable are entering the housing at the bottom through cable glands. The central M32 cable gland is for the power supply, the M20 cable gland for the network cable.

- Make sure that the installation area of the charging station is adequate for usability and ventilation purposes.
- Refer to local wiring regulations to select the conductor sizes and use only copper conductors.
- Calculate the existing electrical load to find the maximum operating current for the charging station installation.
- The appropriate wire gauge of the supply cable depends on the power rating and distance between the meter cabinet and the charging station. The voltage drop must not exceed 5 %. It is advisable to have a maximum voltage drop of 3 %.
- The power supply connection must be protected against short-circuiting and over-current with an individual circuit breaker. This circuit breaker must be 2-pole (for single-phase), 3-pole (threephase without neutral) or 4-pole (three-phase with neutral), curve B or C, and have a current rating of maximum 40 A (or otherwise in compliance with local standards and regulations).

NOTE

Some EVs are not compatible with a 3 x 230 V grid due to a built-in security in the EV. Contact your EV manufacturer for more information. If your EV is not compatible with this grid topology, or if you would like to achieve higher charging power than what is possible on a delta grid topology, you can install a transformer that converts the 3 x 230 V topology to a standard 3 x 400 V + N topology.

- Make sure that there is one network cable for the internet connection available for each EV Wall, if you prefer a wired internet connection.

- Route the power supply cable and the network cable, if applicable, to the position where the charging station will be installed.

NOTE

Make sure that there is at least 30 cm power supply and 30 cm network cable length available at the location of the EV Wall to be able to connect it easily.

- Use the supplied mounting plate (page 18) to attach the EV Wall.

4.2 Tools (not included)

- Torque wrench with extension bar and socket (inner hex 2.5 and 4 mm and screw width 8 mm)
- Multimeter and earth ground meter
- Wire stripper and cutter
- Needle-nose pliers
- Ferrules crimper (only for stranded power supply cables)
- RJ45 crimping tool
- Rock drill diameter 8 mm (only for floorplate)
- Hammer
- Screwdrivers

4.3 Supplies (not included)

- Power supply cable
- Circuit breaker for power supply
- Circuit breaker for Power Box (only for 3 x 230 V with transformer)
- Wi-Fi extender if the signal is weak or absent
- Network cable and RJ45 connectors, minimum Cat 5 depending on the environment, if using wired internet connection
- Ferrules, when using stranded power supply cables or decreasing the length of the charging cable

4.4 Prepare the EV Wall

Context

For safe and compact transport of the EV Wall:

- The EV Wall mounting plate is in the same box as the EV Wall, together with the supplies.
- The charging cable is in a separate box, together with the cable holder, 2 screws and 2 plugs.

Instructions

Proceed as follows.

1. Remove the cardboard packaging.
   Keep in mind to store the cardboard, as this can be used to safely store the frontplate while installing the EV Wall.
2. Unscrew the two inner nuts that hold the front plate.
3. Make sure to keep the nuts for later use.
4. Lift the front plate.

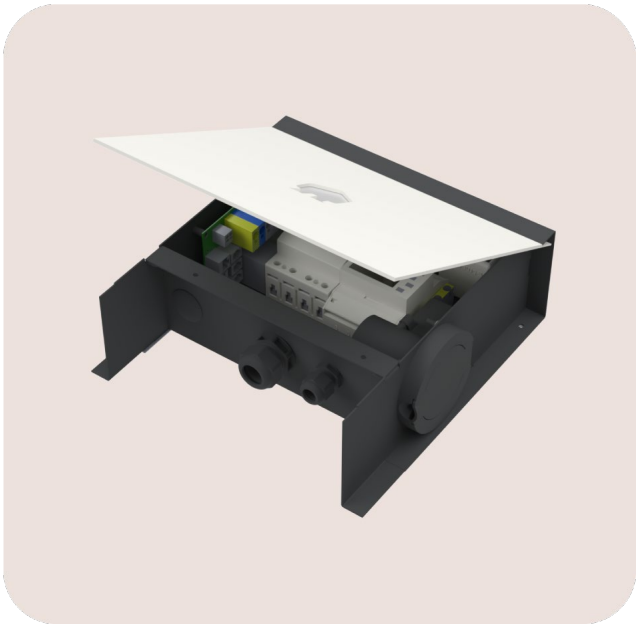


Image 6: View on the front plate

5. Disconnect the black 12-pin cable to the PCB from the front plate.
6. Remove the front plate.
   Put the plate in a safe location where it cannot be scratched or damaged.
   Put the nuts on the threaded rods to avoid losing them.

As a result, the EV Wall is prepared for the next steps.

4.5 Install the EV Wall mounting plate

Context

The EV Wall mounting plate lets you smoothly attach the charging station to a wall.

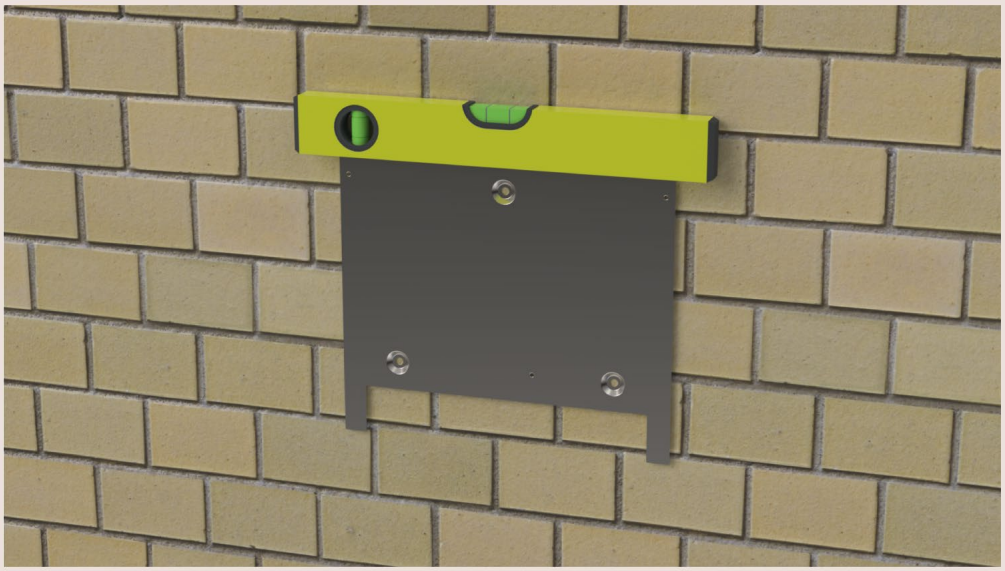


Image 7: View on the EV Wall mounting plate

Instructions

Proceed as follows.

1. Put the mounting plate on the position where the EV Wall will come.
   Make sure the mounting plate is positioned with the 2 insert holes on the bottom.
   Make sure the mounting plate is level.
2. Use the mounting plate to mark the position of the screws on the wall.
3. Drill three holes of 10 mm diameter through the slots to a depth of 50 mm.
4. Insert the supplied wall plugs into the holes.
5. Attach the mounting plate, with the 3 bulges facing the wall, with the supplied screws.

5 Installation and activation

	CAUTION The installation must be carried out by a qualified professional who has read this manual and works in compliance with local and national standards. Neglecting this may lead to severe injuries or hazardous situations while working with electricity.

	CAUTION The electric system must be entirely disconnected from every power source prior to performing installation or maintenance work. Make sure it is not possible to connect the electric current during installation. Put up caution tape and warning signs to mark the work areas. Make sure no unauthorised people can enter the work areas.

	CAUTION The charging station contains electric components that may still contain electrical charge after being disconnected. Wait at least 10 seconds after disconnection before commencing work.

	CAUTION Adaptors or conversion adaptors and cord extension sets are not allowed to be used.

This procedure describes the required steps for the physical installation of the EV Wall Business.

1. Attach the EV Wall (page 20)
2. Connect the power supply of the EV Wall (page 21)
3. Connect the charging cable (page 23)
4. Install the cable holder (page 24)
5. Connect the EV Wall to the internet (page 25)
6. Install the front plate (page 26)

After the physical installation, the configuration can be done. For more information, refer to:

7. Configure the EV Wall with the Smappee App (page 27)
8. Complete the installation of the EV Wall (page 28)
9. Attach the QR code label to the EV Wall (page 29)

5.1 Attach the EV Wall to the mounting plate

Context

The EV Wall mounting plate lets you smoothly attach the charging station to a wall.

Image 8: View on the EV Wall

Instructions

Proceed as follows.

1. Position the EV Wall in front of the mounting plate.
2. Attach the EV Wall to the mounting plate.
   Use the three M4 x 6 mm hex screws.

5.2 Connect the power supply of the EV Wall

Context

Each EV Wall has a MID meter that measures the power supplied to the charging station. No other components must be installed to measure the charging station consumption.

Each EV Wall has must have its own circuit breaker. For more information, refer to Installation prerequisites (page 15).

Instructions

1. Guide the power supply cable through the cable gland in the middle of the EV Wall. Tighten the cable gland.
2. Cut the power supply cable to the sufficient length. For stranded wires, add a wire end ferrule to each conductor.
3. Connect the power supply wires as follows:

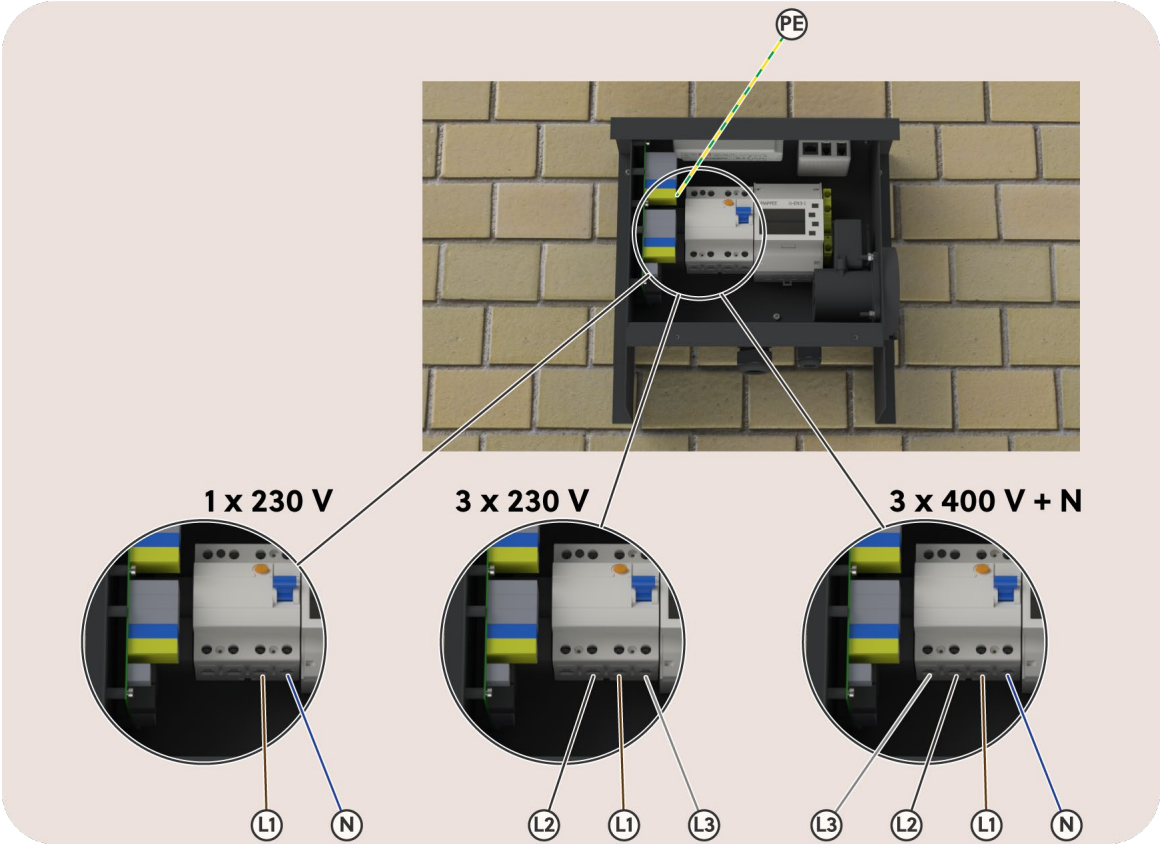


Image 9: View on the power supply connection for each grid type

- Put the green/yellow conductor in the corresponding terminal block for the protective earth (PE).
- Put the blue conductor, if applicable, in the corresponding connection point for the neutral (N) of the residual current device.

	NOTE For a 3 x 230 V with a transformer, the neutral wire comes from the transformer.

- Put the phase conductors in the necessary connection point of the residual current device.

	NOTE • L1 = brown phase 1-conductor • L2 = black phase 2-conductor, if applicable • L3 = grey phase 3-conductor, if applicable For a 3 x 230 V without a transformer, and thus no neutral conductor, put the grey conductor in the neutral connection point.

	NOTE If you install more than 1 charging station on a 3 x 400 V + N grid, we recommend different connection of the three phases. For more information, refer to Phase rotation (page 30).

4. Make sure that the residual current device is set to the on position.
   The on position is shown in Image 9.

As a result, the EV Wall is almost ready for power.

5.3 Connect the charging cable

Context

NOTE

This section is only relevant if the EV Wall comes with a fixed charging cable. If you have a socket-variant, go to Connect the EV Wall to the internet (page 25).

The charging cable is delivered in a separate box.

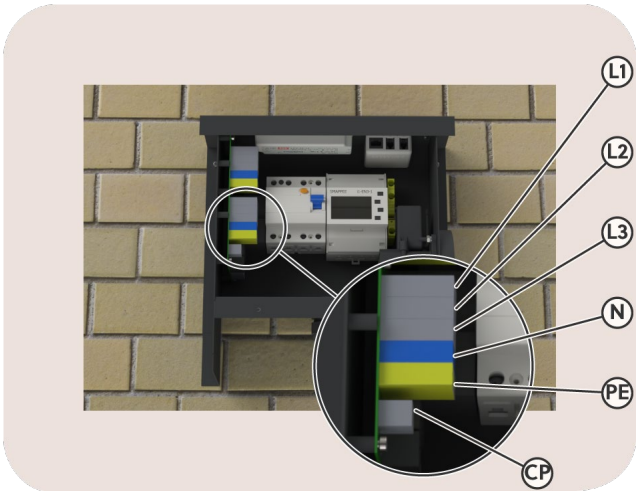


Image 10: View on the cable connections

Instructions

Proceed as follows.

1. Attach the cable gland to the left opening at the bottom of the EV Wall.
2. Guide the charging cable through this cable gland.
3. Tighten the cable gland.
4. If necessary, decrease the length of the charging cable.
   Add a ferrule (not supplied) on each wire.
5. Connect each wire to the corresponding terminal as indicated with a label.
   Do not forget to connect the CP data wire of the charging cable to the CP terminal.
6. For strain relief, put the supplied cable tie around the charging cable.
   Tighten it just after the cable gland on the inside of the charging station.

5.4 Install the cable holder

Context

NOTE

This section is only relevant if the EV Wall comes with a fixed charging cable. If you have a socket-variant, go to Connect the EV Wall to the internet (page 25).

The charging cable can be stored in a cable holder to keep it tidy.

Image 11: View on the stored cable holder

Instructions

Proceed as follows.

1. Put the cable holder on the location of the EV Wall.
   Make sure the opening is on top and the cable holder is level.
2. Mark the position of the screws on the wall.
3. Drill two holes of 10 mm diameter through the slots to a depth of 50 mm.
4. Insert the supplied wall plugs into the holes.
5. Attach the cable holder to the wall with the supplied screws.

5.5 Connect the EV Wall to the internet

Context

⚠	CAUTION Risk of electric shock. Make sure no tools are in the charging station and people stand free from the charging station.

Instructions

Proceed as follows.

1. Guide the network cable through the right cable gland at the bottom of the EV Wall.
2. Cut the network cable to the necessary length.
3. Attach the RJ45 connector (not supplied).
4. Put the connector in the RJ45 port of the Smappee Connect.

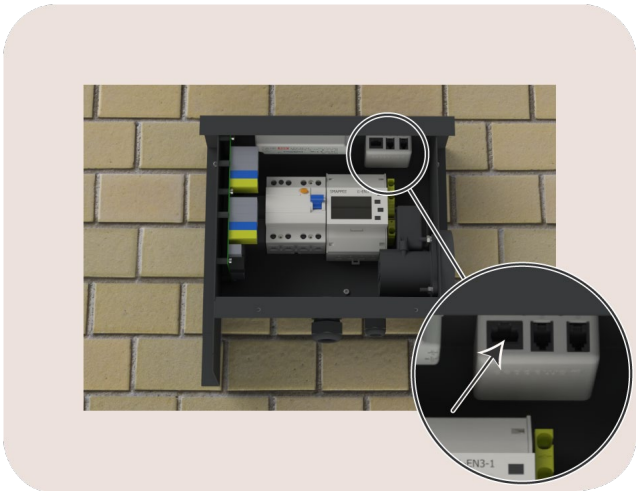


Image 12: View on the RJ45 port

5. Tighten the cable gland.
6. Start the power supply to the EV Wall.
7. Check the status of the components after approximately 30 seconds.

Description	More information
1 x MID meter	Display is lighting up
1 x Smappee Connect	LED is lighting up

For more information, refer to Colour code explanation (page 32).

8. Stop the power supply to the EV Wall.

5.6 Install the front plate

Context

The front plate has a PCB with RFID reader and LED for the Smappee Avatar.

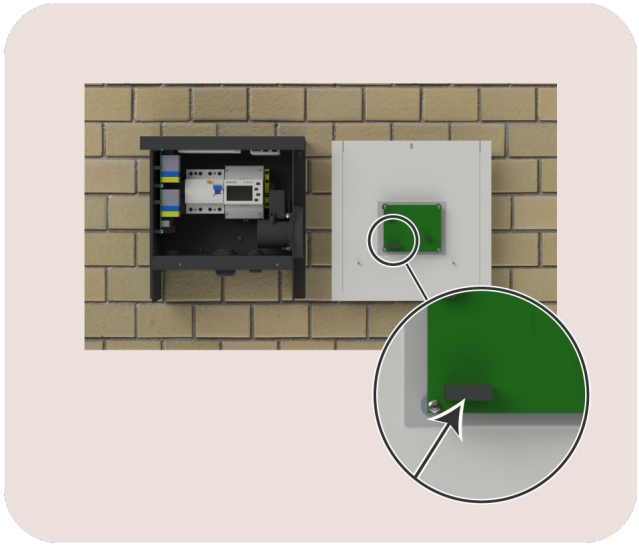


Image 13: View on the 12-pin cable

Instructions

1. Remove the nuts from the threaded rods of the front plate.
2. Connect the black 12-pin cable to the PCB attached to the front plate.
3. Put the front plate back.
4. Put the nuts on the threaded rods to avoid losing them.

As a result, the EV Wall is ready to be configured with the Smappee App.

5.7 Configure the EV Wall with the Smappee App

Prerequisites

This procedure is done with the Smappee App. You can download this mobile app from the Apple App Store for iOS or the Google Play store for Android phones.

Image 14: Download the Smappee App

Instructions

Proceed as follows:

1. Open the Smappee App.
   Login to the Smappee App with your partner user account.
2. For the installation of the first Smappee product, go to **House** > **+** button > **I want to install a Smappee charging station**.
   For the addition of an EV Wall to an existing Smappee location, go to **Settings** and then:
   - For a first installation to this location: **Install a Smappee EV Line charging station**
   - For an additional charging station at this location: **Charging stations** > **+** button
3. Follow the steps shown in the Smappee App.

> NOTE
>
> If the EV will not charge on a 3 x 230 V without tranformator, you can try to disconnect the L2 cable going to the socket.
>
> Do not disconnect the L2 of the power supply cable.

Post-requisites

The settings of your charging station can be adjusted in the Smappee App or the Smappee Dashboard.

- Name
- LED brightness
- Maximum current per connector and thus the charging speed per connector

5.8 Complete the installation of the EV Wall

Instructions

Proceed as follows.

1. Put the M4 nuts on the threaded rods and tighten them.

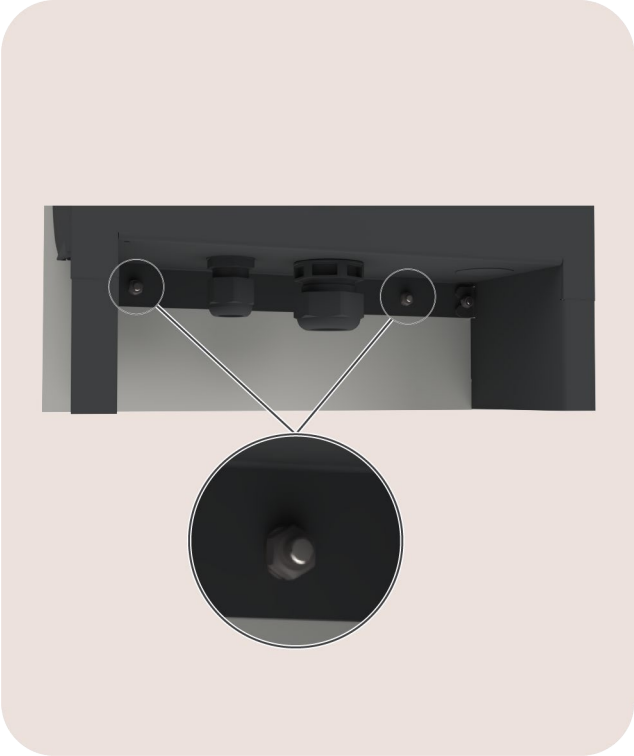


Image 15: View on the inner nuts

As a result, the EV Wall is ready for use. For more information, refer to the annex Status of the charging station (page 33).

5.9 Attach the QR code label to the EV Wall

Context

	NOTE This section is only relevant if the EV Wall needs Scan and charge.

Instructions

Proceed as follows.

1. Make sure the surface of the charging station is free from dirt and grease.
   The QR code label must be put on the right side of the EV Wall:
   - From the top the same distance as the height of the sticker
   - In the center of the charging station
2. Remove the protective cover from the QR code label.
3. Put the label near to the connector.

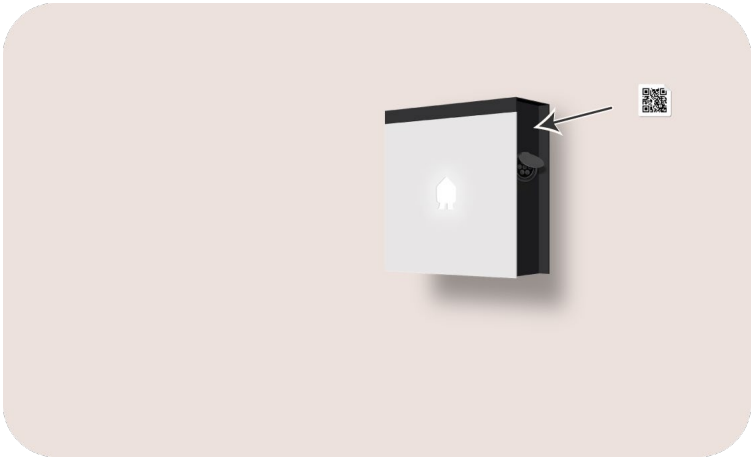


Image 16: View on the location of the QR code label

Post-requisites

1. Go in the Smappee App via **Settings** > **Charging stations**.
2. Select the configured EV Wall and push **Include QR-stickers**.

Annexes

Phase rotation

Most of the hybrid vehicles use only one phase for charging.

When connected to a single-phase power supply, the Smappee (Cascade) Overload Protection will control the charging sessions on the L1 phase to prevent a circuit breaker from tripping.

When connected to a three-phase power supply, the Smappee (Cascade) Overload Protection can control the charging sessions on each of the three phases. When charging multiple single-phase electric vehicles at the same time, you can use phase 2 and phase 3 by doing the following:

- During the installation you can do the physical phase rotation.
- During the configuration with the Smappee App you need to set the phase mapping

Example of phase rotation

When you have an EV Wall and an EV One, connect the power supply as indicated with the bold Xs.

			3-phase power supply with the colours of the wires to be connected on the position X in the distribution panel		
Charging stations from the Smappee EV Line	**Internal wiring of the phases and their colour in the charging station**		**3 x 400V + N**		
			L1	**L2**	**L3**
			Brown	**Black**	**Grey**
EV Wall	**L1**	**Brown**	**X**	-	-
	L2	**Black**	-	X	-
	L3	**Grey**	-	-	X
EV One	**L1**	**Brown**	-	**X**	-
	L2	**Black**	-	-	X
	L3	**Grey**	X	-	-

EU Declaration of conformity

Manufacturer	**Smappee NV**
Address	Evolis 104, 8530 Harelbeke, Belgium
Represented by	**Kurt Vandeputte**
Function	CEO

Hereby declares, under the sole responsibility of the manufacturer, that

The product	**AC conductive charging equipment**
Models	EVWB-332-BR-E-W, EVWB-332-BSR-E-W, EVWB-332-C8R-E-W, EVWB-332-C8R-E-B EVWC-332-BR-E-W, EVWC-332-C8R-E-W, EVWC-332-BR-E-B, EVWC-332-C8R-E-B EVWE-332-BR-E-W

Complies with the requirements of the following EU Directives, provided that it is installed, maintained, and used according to the manufacturer's instructions

- 2014/35/EU The Low Voltage Directive
- 2014/30/EU The Electromagnetic Compatibility Directive
- 2014/32/EU The Measurement Instrument Directive
- 2014/53/EU The Radio Equipment Directive
- 2011/65/EU RoHS Directive

Standards applied

Safety	EN IEC 61851-1 2019/AC:2024 Electric vehicle conductive charging system - General requirements EN 61010-1:2010/A1:2019 Safety requirements for electrical equipment for measurement, control, and laboratory use - Part 1: General requirements EN IEC 62311:2020 Assessment of electronic and electrical equipment related to human exposure restrictions for electromagnetic fields
EMC	EN IEC 61851-21-2:2018 EMC requirements for off board electric vehicle charging systems EN IEC 61326-1:2021 EMC requirements for Electrical equipment for measurement, control and laboratory use ETSI EN 301 489-1 V2.2.3: EMC for radio equipment and services; Part 1: Common technical requirements ETSI EN 301 489-3 V2.2.3: EMC for radio equipment and services; Part 3: Specific conditions for Short Range Devices (SRD)
Metering	EN 50470-1:2006/A1:2018 - Electricity metering equipment (a.c.) - General requirements EN 50470-3 :2022: Static meters for AC active energy - Particular requirements
Radio	ETSI EN 300 330 V2.1.1 Short Range Devices (SRD); Radio and inductive loop systems

Authorised signatory

Kurt Vandeputte
CEO

smappee

Colour code explanation

Status of the Smappee Connect

This status is relevant during the configuration and use of the charging station.

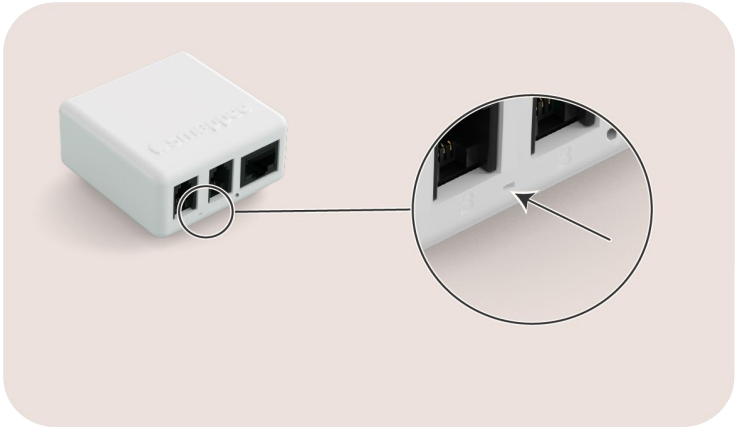


Image 17: Position of the LED on the Smappee Connect

Colour	Status	Meaning	More information
	Blue continuous	Starting up	The Connect is starting up. If this takes more than 30 seconds, please contact support.
	Blue flashing	Ready for connecting	The Connect is ready to be connected to the network.
	Green continuous	Connecting	The Connect is connecting to the internet and must become *Green breathing*. If this takes more than 2 minutes, please contact support.
	Green breathing	All good	The Connect operates correctly.
	Red flashing	No connection	The Connect has no connection to the internet during start-up. Find the cause of the connection issue or contact support.

Status of the charging station

This status is relevant during the use of the charging station.

Image 18: Position of the RFID reader with LED on the EV Wall

Colour	Status	Meaning	Action of the user
	Red continuous	Charging station is unavailable.	Something is wrong or the charging station has been disabled. Enable the charging station with the Smappee App or contact your installer.
	White continuous	Charging station is available.	Connect your electric vehicle (EV) with the charging station.
	Blue continuous	EV is connected to the charging station but is not yet charging.	If no authorization is necessary, wait 3 seconds until you hear a sound and the LED is green. If the LED stays blue, do one of the following: • Swipe your RFID tag (charge card, RFID key, …) along the blue indicator of the charging station. • Scan the QR code, if applicable
	Blue flashing	Authorization is being verified.	Wait 15 seconds until the authorization is finished and you hear a sound. The LED is red if charging has not started or green if charging has started.
	Re flashing	RFID tag is not authorized.	Contact the supplier of the RFID tag.
	Green breathing	EV is being charged.	Your EV is being charged.
	Green flashing	Charging session is waiting to charge or paused by an overload	This is informative, no action required.
	Green continuous	EV is charged	Disconnect the charging cable and put it safely back in the storage place.

Maintenance schedule

To ensure safe and reliable operation, periodic maintenance and inspections are recommended. The frequency depends on usage and environmental conditions.

WARNING

Before starting maintenance activities, consider all safety precautions as listed in Safety instructions (page 5).

NOTE

For publicly accessible charging stations, periodic inspections may be required by local regulations. Check applicable guidelines for compliance.

Task	**More information**
Visual inspection of the charging station	Check for visible damage or wear. If necessary, consult an installer for assessment or replacement.
Cleaning	Cleaning is optional and does not affect the operation of the charging station. For aesthetic reasons, you may wipe the unit with a dry, clean cloth. Do not use water jets, solvents, or abrasive materials.

Spare parts list

Article no.	EAN	Description
i1-GW-3	5425036931442	Smappee Connect
i1-EN3-1	5425036931701	Smappee 3phase MID meter
AC-RCDA-4P40A	5425036935532	RCD Type A 4P 30mA 40A
EV-PCB-SIGNALBOARD-1	5425036935549	EV Line Charge controller + RFID Reader
EV-PCB-RELAYBOARD-2x2P-1	5425036935556	EV Line Relayboard 2 x 2P
EV-CABLE-12P-1	5425036935587	12P cable EV_charg 0,5m
EVW-CBL-HOLDER-4	5425036934191	EV Wall Cable holder - 4 pieces
AC-IBC40-10	5425036935648	Smart Bus RJ10 Cable 40 cm - 10 pieces
EVW-CBL-T2-132-8-NCH	5425036933613	EV Wall 1-Phase 32A Type 2 open-ended charging cable 8m
EVW-CBL-T2-132-8	5425036932623	EV Wall 1-Phase 32A Type 2 open-ended charging cable 8m with cable holder
EVW-CBL-T2-332-8-NCH	5425036933620	EV Wall 3-phase 32A Type 2 open-ended charging cable 8m
EVW-CBL-T2-332-8	5425036932470	EV Wall 3-phase 32A Type 2 open-ended charging cable 8m with cable holder

If you need another part than listed, please contact info@smappee.com.